

DRAINAGE AND FLOOD COMPLAINT FORM



Service Request # _____

Complaint Date

Time

AM PM

Resident/Complainant Name

Address

Telephone

Nearest Street Intersection of Flooding or Location of Flooding

Is this the first time you report this? Yes No **If No, date**

PLEASE SELECT ONLY ONE (1) COMPLAINT TYPE AND ANSWER RELATED QUESTIONS FOR BETTER SERVICE

Type of Complaint

Clogged Storm Drain

Is the water on top of drain now? Yes No

How long does it take for the water to drain?

What is the exact location of the drain?

Is the area a new development? Yes No

Was there a recent drainage project in the area? Yes No

Standing Water (No Drain)

How deep is the water?

How hard did it rain? Light Moderate Heavy

Is your property flooded? Yes No

Is your property in a new development? Yes No

Where is the nearest drain?

Flooding/Standing Water (Localized)

Is the water flooding the inside of your residence? Yes No

Is the water in your driveway / swale? Yes No

Is the water across the roadway? Yes No

Is it affecting traffic? Yes No

How long does the water remain after rainfall?

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Canal Complaints

Solid waste (floating debris, bottles, cans, etc.) present

Aquatic vegetation overgrown

Needs mowing / treating vegetation on canal bank

Bank instability due to Erosion / Collapses are present

Culvert cleaning needed

Damaged culvert / Headwall

Encroachment of Easement / Right of Way

Cutting / trimming of trees on a canal Right of Way needed

Damaged Guardrails / Fence

Canal Signs damaged / down

Other

Other

Nature of Complaint

For more information, call (305) 455-6585

publicworks@cityofsweetwater.fl.gov